

Quick guide for Internet connection

If Internet expenses are not included in the rent then each tenant must make his/her own arrangements. If you do not have a Swedish personal code number, “Bredband2” is a good choice.

Please follow the instructions below:

1. Phone: 0770 – 811 000. When you get an answer - press 0 for English – and then press 1 for opening an Internet subscription. Now you will soon get to talk to an administrator.
2. Tell them your name, where you live, your address (for example Generatorgatan 1). When they ask for your “personnummer” (personal code number) give them the date when you are born – year – month – day (for example 96-05-11). Usually they need your passport number, since you don't have the Swedish personal number.
3. Tell them your correct room/apartment number which consists of around 8-10 digits – you find this stated at the top of your lease agreement under “Room number”.
4. You may also get the question if you know the apartment number used by the tax service. These are the four first digits found at the top of your lease agreement under “Official apt. number”, for example 1402.
5. You will now be able to choose between the different options Bredband2 has to offer. They usually have a discount offer for new customers. Ask.

Homepage: www.bredband2.com

(It is not possible to order the internet connection on their website if you do not have the complete Swedish personal code number).