Welcome to Norra Allégatan student accommodation

We are happy to have you as our tenant!

- Private Kitchenette
- Private Shower
- Private WC
- Furnished
- Shared Laundry Facilities
- Phone subscription possible
- Internet access included in rent

Contact information that may come in handy during your stay

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
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</thead>
<tbody>
<tr>
<td>Contract / Keys / Rent payments</td>
<td>Bostad Västerås</td>
</tr>
<tr>
<td></td>
<td>021-17 19 50</td>
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<tr>
<td></td>
<td><a href="mailto:info@bostadvasteras.se">info@bostadvasteras.se</a></td>
</tr>
<tr>
<td>Damage / Malfunction / Maintenance</td>
<td>Room Apartment Hotel</td>
</tr>
<tr>
<td>/ Room Inspection</td>
<td>021-10 12 70</td>
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<td></td>
<td><a href="mailto:info@roomsupport.se">info@roomsupport.se</a></td>
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If your neighbours are disturbing please call

During office hours, nights and weekends 021-10 12 70 (Room Apartment Hotel)
Following rules and regulations will contribute to a pleasant and safe living.

**Automatic fire alarm**
Each apartment is equipped with an automatic fire alarm. Check that the alarm is in function regularly by pressing the test button. If your fire alarm does not work, please contact your landlord. Keep your own safety and the safety of your neighbours in mind!

**In case of fire**
Check your noticeboard by the entrance to your building for information about the routines in case of a fire.

**Bedbugs**
If you suspect that you have bedbugs in your room/apartment.
Contact your landlord immediately.
Clear drawers and wardrobes from clothes and other things, it needs to be completely empty. Vacuum-clean drawers, wardrobes, skirting boards and the bed. For best results take your bed apart. Ask your property manager for help.

Clothes and other textiles:
Please wash clothes and textiles in washing machine at 60º. Or you can put them in a drying cabinet or a sauna for 1 hour at 60º. If you have clothes that cannot tolerate high temperatures, you can put them in a freezer for 7 days. During the treatment it is important to have access to skirting boards, drawers and wardrobes. Up to 6 weeks after treatment do not use water when cleaning – vacuum clean only.

**Bicycles**
There is a bicycle rack right outside the building. This accommodation does not have a bicycle storage room. Bicycles cannot be parked in the stair case or corridors due to evacuation requirements in case of fire and the problems they bring to the cleaning staff.

**Cleaning**
The landlord cleans the floors in shared areas once a week. Don't forget your own responsibility to keep the shared areas nice and clean!

**Damage or malfunction**
Please call 021-10 12 70 or e-mail info@roomsupport.se.

**Disturbance**
If your neighbours are disturbing, if you suspect any criminal activity in the building or if you have locked yourself out at night - please call: 021-10 12 70.
A security company patrols the area three times a night.
Show consideration towards your neighbours by not playing music too loudly or make other types of loud noises. If the security company is alarmed because you acted disturbingly in any way - you will be charged for the visit.

**Internet**
Wireless internet. In case of Internet malfunction please call Room Apartment Hotel 021-10 12 70

**Keys**
Keep track of your keys! Your keys are valuable and can cause a lot of problems if lost. The tenant is responsible for the keys and will cover the cost for any lost or misplaced keys that need replacing.

**Kitchen ventilation**
The filter in the ventilation situated above the oven needs to be removed and cleaned at least once a month. The easiest way to do this is to rub washing-up liquid on the filter and then pour boiling water over it.

**Laundry room**
You find the laundry room on the first floor. It can only be used by the tenants of this building. The tenants are not allowed to use the laundry room on behalf of persons residing elsewhere. Make sure you leave the laundry room neat and clean after use.
If the machines are failing please call 021-10 12 70.
Household waste must under no circumstances be placed in the laundry room waste bins, the waste bins are only for laundry detergent packages and such.

**Miscellaneous**
Information in form of posters etc. can only be put up on the notice board in the stair case. Information put elsewhere will be removed.

**Moving out**
Check out needs to take place no later than 12 p.m. (noon) on the day of your lease agreement’s expiration date.

**Room Inspection**
To avoid any deductions from your deposit - make sure to clean the room thoroughly before the inspection of your room. Visit www.bostadvasteras.se, the English pages, for cleaning instructions. You can also ask your landlord when you book the inspection. You only get one chance to clean. Once the inspection is done you can no longer stay in the accommodation.

**Smoking**
Smoking in room, corridor, stair case, basement and laundry room is NOT allowed. Please consider that persons with asthma and allergies might react severely to smoke.

**Storage space**
There is no storage space to this accommodation.

**Waste disposal**
The waste disposal area is situated outside the building. Waste is under no circumstances to be placed in corridor or stair case. If this happens the property manager will issue a warning at first occasion. If it occurs more than once your contract will be reviewed. All household waste must be sorted in specific containers (see brochure). Advertisements arriving in your mailbox cannot simply be left lying – it needs to be sorted in the correct container in the waste disposal room. If you do not wish to receive advertisements please put a note on your mailbox “Ingen reklam, tack” (Please no advertisements).