# Welcome to Folke student accommodation

We are happy to have you as our tenant!













Phone subscription

possible

Internet subscription possible

Private Kitchen Priva

**Private Shower** 

Private WC

Shared Laundry Facilities Furnished

# Contact information that may come in handy during your stay

Contract / Keys / Rent payments Bostad Västerås

021-17 19 50

info@bostadvasteras.se

Damage / Malfunction / Maintenance Mimer

021-39 70 00

Internet Bredband2

0770-811 000

Cable-TV Com Hem

0771-55 00 00

# If your neighbours are disturbing please call

During office hours 021-39 70 90

During nights and weekends 021-39 70 70





# Following rules and regulations will contribute to a pleasant and safe living.

## Automatic fire alarm

Each apartment is equipped with an automatic fire alarm. Check that the alarm is in function regularly by pressing the test button. If your fire alarm does not work, please contact your landlord. Keep your own safety and the safety of your neighbours in mind!

#### In case of fire

Check your noticeboard by the entrance to your building for information about the routines in case of a fire.

#### **Bedbugs**

If you suspect that you have bedbugs in your room/apartment. Contact your landlord immediately!

Phone no 021-39 70 90

#### **Bicycles**

Bicycles cannot be parked in the stair case or corridors due to evacuation requirements in case of fire and the problems they bring to the cleaning staff.

#### Cable-TV

Basic repertoire from Com Hem is included in rent. In case of malfunction concerning cable-TV please call Com Hem 0771-550 000, for info in English press 9.

### Damage or malfunction

Please call 021-39 70 90. The answering machine is in Swedish but stay on the line and someone will help you.
Concerning furniture call Bostad Västerås, 021-17 19 50.

#### Disturbance

If you witness an ongoing crime, please call: 112. If your neighbours are disturbing, if there are wrongly parked cars, if you suspect any criminal activity in the building or if you have locked yourself out - please call:

Mimer 021-39 70 90 during office hours (or 021-39 70 70 nights and weekends).

Show consideration towards your neighbours by not playing music too loudly or make other loud noises. You won't be charged if the security company is alarmed because you acted disturbingly in any way – but you can risk losing your contract if you misbehave.

#### Internet

To open an Internet subscription please call Bredband2, 0770-811 000. You find instructions on our website, visit www.bostadvasteras.se/en/Internet

#### Keys

Keep track of your keys! Your keys are valuable and can cause a lot of problems if lost. In case of lost keys there is always a change of lock that the tenant is obliged to pay!

# Kitchen ventilation

The filter in the ventilation situated above the oven needs to be removed and cleaned at least once a month. The easiest way to do this is to rub washing-up liquid on the filter and then pour boiling water over it.

### Laundry room

You find the laundry room in the basement. Booking of the laundry room takes place through the booking terminal by the entrance. You will only have access to the laundry room during the booked time. It can only be used by the tenants of this building. The tenants are not allowed to use the laundry room on behalf of persons residing elsewhere. Make sure you leave the laundry room neat and clean after use. If the machines are failing please call 021-39 70 90. Household waste must under no circumstances be placed in the laundry room waste bins, the waste bins are only for laundry detergent packages and such.

#### Miscellaneous

Information in form of posters etc. can only be put up on the notice board in the stair case. Information put elsewhere will be removed.

### **Room Inspection**

To avoid any deductions from your deposit - make sure to clean the room thoroughly before the inspection of your room. Visit www.bostadvasteras.se , the English pages, for cleaning instructions. You can also ask your landlord for instructions when you book the inspection. You only get one chance to clean. Once the inspection is done you can no longer stay in the accommodation.

## Smoking

Smoking in apartment, corridor, stair case, basement and laundry room is NOT allowed. Please consider that persons with asthma and allergies might react severely to smoke.

# Storage space

There is a specific storage space to each apartment. The storage is marked with your apartment number and your key works in the padlock that is already there. Don't remove the padlock. Please make sure that the storage number is the same as your apartment number before taking the storage in use.

# Waste disposal

The waste disposal room is situated outside the building. Waste is under no circumstances to be placed in corridor or staircase. All household waste must be sorted in specific containers (see brochure).