# Welcome to Vallby shared student accommodation

We are happy to have you as our tenant!





# Contact information that may come in handy during your stay

Contract / Keys / Rent payments	Bostad Västerås 021-17 19 50 info@bostadvasteras.se
Damage / Malfunction / Maintenance	Mimer 021-39 70 00
Internet	Bredband2 0770-811 000
Cable-TV	Com Hem 0771-55 00 00

# If your neighbours are disturbing please call

During office hours 021-39 70 90 During nights and weekends 021-39 70 70



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# Automatic fire alarm

Each apartment is equipped with an electrical fire alarm. Check that the alarm is in function regularly by pressing the test button. If your fire alarm does not work, please contact your landlord. Keep your own safety and the safety of your neighbours in mind!

#### In case of fire

Check your noticeboard by the entrance to your building for information about the routines in case of a fire.

# Bedbugs

If you suspect that you have bedbugs in your room/apartment. Contact your landlord **immediately!** Phone no 021-39 70 90.

# Bicycles

The bicycle storage room is situated next to the laundry room in Allmogeplatsen 17. Bicycles cannot be parked in the stair case or corridors due to evacuation requirements in case of fire and the problems they bring to the cleaning staff.

# Cable-TV

Basic repertoire from Com Hem is included in rent. In case of malfunction concerning cable-TV please call Com Hem 0771-550 000, for info in English press 9.

# Damage or malfunction

Please call 021-39 70 90. The answering machine is in Swedish but stay on the line and someone will help you.

Concerning furniture call Bostad Västerås, 021-17 19 50.

#### Disturbance

If your neighbours are disturbing, if you suspect any criminal activity in the building or if you have locked yourself out - please call: Mimer 021-39 70 90 during office hours (or 021-39 70 70 nights and weekends).

Show consideration towards your neighbours by not playing music too loudly or make other types of loud noises. If the security company is alarmed because you acted disturbingly in any way - you will be charged for the visit.

#### Entrance system

The building is provided with a main entrance system demanding a special white tag to enter. In case of lost or misplaced tag, please report to: Mimer 021-39 70 90.

#### Internet

To open an Internet subscription please call Bredband2, 0770-811 000. You find instructions on our website, visit www.bostadvasteras.se/en/Internet

#### Keys

Keep track of your keys! Your keys are valuable and can cause a lot of problems if lost. The tenant is responsible for the keys and will cover the cost for any lost or misplaced keys that need replacing.

#### Laundry room

The laundry room is situated in Allmogeplatsen 17. Booking of the laundry room takes place through the booking terminal by the laundry room. You will only have access to the laundry room during the booked time. To book and to enter you need a red tag. If you don't have a red tag, please contact mikael.ehnlund@mimer.nu. The laundry room can only be used by the tenants of this building. The tenants are not allowed to use the laundry room on behalf of persons residing elsewhere. Make sure you leave the laundry room neat and clean after use. If the machines are failing please call 021-39 70 90. Household waste must under no circumstances be placed in the laundry room waste bins, the waste bins are only for laundry detergent packages and such.

# Miscellaneous

Information in form of posters etc. can only be put up on the notice board in the stair case. Information put elsewhere will be removed.

#### **Room Inspection**

To avoid any deductions from your deposit - make sure to clean the room thoroughly before the inspection of your room. Visit www.bostadvasteras.se, the English pages, for cleaning instructions. You can also ask your landlord for instructions when you book the inspection. You only get one chance to clean. Once the inspection is done you can no longer stay in the accommodation.

#### Smoking

Smoking in the apartment, corridor, stair case, basement and laundry room is NOT allowed. Please consider that persons with asthma and allergies might react severely to smoke.

#### Storage space

There is no storage space to this accommodation.

#### Waste disposal

The waste disposal room is situated outside of the building. To open use the third lock (the lowest one) and hold the key up side down when you put it in.

Waste is under no circumstances to be placed in corridor or staircase. If this happens the property manager will issue a warning at first occasion. If it occurs more than once your contract will be reviewed.

All household waste must be sorted in specific containers (see brochure). Advertisements arriving in your mail box cannot simply be left lying – it needs to be sorted in the correct container in the waste disposal room. If you do not wish to receive advertisements please put a note on your mail box "Ingen reklam, tack" (Please no advertisements).