

Welcome to Hagastaden student accommodation

We are happy to have you as our tenant!



Private Kitchen



Private Shower



Private WC



Shared Laundry
Facilities



Furnished



Phone
subscription
possible



Internet
subscription
possible

Contact information that may come in handy during your stay

Contract / Keys / Rent payments Bostad Västerås
021-17 19 50
info@bostadvasteras.se

Damage / Malfunction / Maintenance Mimer 021-39 70 00

Internet Bredband2
0770-811 000

Cable-TV Com Hem
0771-55 00 00

If your neighbours are disturbing please call

During office hours 021-39 70 90

During nights and weekends 021-39 70 70



bostad västerås

mimer

Following rules and regulations will contribute to a pleasant and safe living.

Automatic fire alarm

Each apartment is equipped with an automatic fire alarm. Check that the alarm is in function regularly by pressing the test button. If your fire alarm does not work, please contact your landlord. Keep your own safety and the safety of your neighbours in mind!

In case of fire

Check your noticeboard by the entrance to your building for information about the routines in case of a fire.

Bedbugs

If you suspect that you have bedbugs in your room/apartment. Contact your landlord **immediately!**

Phone no 021-39 70 90

Bicycles

The bicycle storage room is situated outside the building's east corner next to the waste disposal room. Bicycles cannot be parked in the stair case or corridors due to evacuation requirements in case of fire and the problems they bring to the cleaning staff.

Cable-TV

Basic repertoire from Com Hem is included in rent. In case of malfunction concerning cable-TV please call Com Hem 0771-550 000, for info in English press 9.

Damage or malfunction

Please call 021-39 70 90. The answering machine is in Swedish but stay on the line and someone will help you. Concerning furniture call Bostad Västerås, 021-17 19 50.

Disturbance

If you witness an ongoing crime, please call: 112. If your neighbours are disturbing, if there are wrongly parked cars, if you suspect any criminal activity in the building or if you have locked yourself out - please call: Mimer 021-39 70 90 during office hours (or 021-39 70 70 nights and weekends). Show consideration towards your neighbours by not playing music too loudly or make other loud noises. You won't be charged if the security company is alarmed because you acted disturbingly in any way – but you can risk losing your contract if you misbehave.

Internet

To open an Internet subscription please call Bredband2, 0770-811 000. You find instructions on our website, visit www.bostadvasteras.se/en/Internet

Keys

Keep track of your keys! Your keys are valuable and can cause a lot of problems if lost. The tenant is responsible for the keys and will cover the cost for any lost or misplaced keys that need replacing.

Kitchen ventilation

The filter in the ventilation situated above the oven needs to be removed and cleaned at least once a month. The easiest way to do this is to rub washing-up liquid on the filter and then pour boiling water over it.

Laundry room

You find the laundry room in the basement. It can only be used by the tenants of this building. You can make your laundry booking by the laundry board with your booking cylinder. The tenants are not allowed to use the laundry room on behalf of persons residing elsewhere. Make sure you leave the laundry room neat and clean after use.

If the machines are failing please call 021-39 70 90. Household waste must under no circumstances be placed in the laundry room waste bins, the waste bins are only for laundry detergent packages and such.

Miscellaneous

Information in form of posters etc can only be put up on the notice board in the stair case. Information put elsewhere will be removed.

Parking

There are 4 parking spaces for guests. The rest of the parking spaces are for the tenants to rent. The parking spaces are located outside the building's east corner next to the bicycle storage room.

Room Inspection

To avoid any deductions from your deposit - make sure to clean the room thoroughly before the inspection of your room. Visit www.bostadvasteras.se, the English pages, for cleaning instructions. You can also ask your landlord for instructions when you book the inspection. You only get one chance to clean. Once the inspection is done you can no longer stay in the accommodation.

Smoking

Smoking in apartment, corridor, staircase, basement and laundry room is NOT allowed. Please consider that persons with asthma and allergies might react severely to smoke.

Storage space

There is a specific storage space to each apartment. The storage is marked with your apartment number. Please make sure that the storage number is the same as your apartment number before taking the storage in use.

Waste disposal

The waste disposal room is situated outside the building's east corner, next to the bicycle storage room. Waste is under no circumstances to be placed in corridor or staircase. If this happens the property manager will issue a warning at first occasion. If it occurs more than once your contract will be reviewed. All household waste must be sorted in specific containers (see brochure). Advertisements arriving in your mail box cannot simply be left lying – it needs to be sorted in the correct container in the waste disposal room. If you do not wish to receive advertisements please put a note on your mail box "Ingen reklam, tack" (Please no advertisements).

Contact person

You can find the contact information for your contact person by the entrance.